

Team Performance Program Summaries

Working Across The Organization

This two-day program teaches project leaders or team members on cross-functional teams how to collaborate with and influence others over whom they have no positional authority. Participants learn how they can modify their relationship behaviors to improve their own individual performance and that of their teams and how to gain commitment from other team members, manage conflict, and create a collaborative working environment.

Leading & Working in Teams

This two-day program assists participants to learn what it takes to build and lead an effective team and the roles and responsibilities of effective team members. Whether they are team leaders or team members, participants learn how to get people to work together work to achieve team goals. Participants learn to clarify their team's purpose, develop team norms, build consensus and help team members become active participants in the process. During the workshop participants learn to diagnose and respond to team problems and to identify the steps they need to take to build commitment to team objectives. Participants also learn important team problem-solving and decision-making skills.

Essentials of Project Management

This three-day program teaches project leaders 1) the structural steps and techniques necessary to plan and execute a project effectively (defining scope, estimating, planning, etc.) and 2) how to collaborate with and influence others over whom they have no positional authority. Participants learn how they can modify their relationship behaviors to improve their own individual performance and that of their teams. By applying each of the project management tools to an actual project for which they are responsible, participants learn the skills to manage projects on time and within scope and budget.